

2019 Northeast Passenger Transportation TRANSPORTATION CONFERENCE & EXPO WARWICK, RHODE ISLAND | JUNE 26 & 27, 2019



Tuesday, June 25, 2019 *note locations

11:00 am – 5:00 pm	20th Annual Scholarship Award Program Golf Tournament. 251 New London Avenue, Warwick, Rhode Island 02886 Proceeds benefit students entering or continuing their education in transit related fields. NEPTA Scholarship Award Program Applications available online August 1.	Valley Country Club
6:00 pm – 7:30 pm	Network Reception 400 Knight Street, Warwick, located on the Pawtuxet River in Warwick for cocktails and snacks. *See rotating hotel shuttle service to/from NYLO page 6	NYLO Providence Warwick Hotel
Dinner on your own	Hotel shuttle service will be available within a two-mile radius of the hotel. Area Information	

Wednesday, June 26, 2019

Location: Crowne Plaza Hotel, Warwick, Rhode Island

7:30 am – 2:00 pm	Registration Desk Open	<i>Rotunda</i>
2:15 pm – 5:00 pm	Registration Desk Open	<i>Grand Ballroom Registration Area</i>
7:15 am – 8:50 am	Continental Breakfast 8:30 am Welcome Remarks from NEPTA President Mike Whitten, Executive Director, Manchester Transit Authority and Scott Avedisian, CEO, Rhode Island Public Transit Authority	<i>Rotunda</i>
9:00 am – 10:30 am	Vendor Display set up	<i>Grand Ballroom, Grand Ballroom Foyer</i>
9:00 am – 10:30 am	Vehicle Display set up outdoor area to the left of the hotel entrance. Follow Ballroom parking signs.	
9:00 am – 10:30 am	Breakout Sessions Wednesday, June 26	
9:00 am – 10:30 am #9177196 APA CM 1.50	Autonomous Vehicles in the Role of Transit For years transit industry professionals have been hearing about the pending arrival of autonomous vehicles. Now that there are actual autonomous vehicle shuttle services in operation, we can hear about the realities instead of the hypothetical. Session attendees will learn about the real-world implementation of autonomous vehicle technologies. Presenters will discuss lessons learned from currently operating AV services including successes and failures, providing their perspective on the future of autonomous vehicles. <i>Panel:</i> <i>Julia Gold, Chief of Sustainability and Innovation, Rhode Island Department of Transportation</i> <i>Tara Lanigan, Customer Success Manager, May Mobility</i> <i>Jeff Peterson, Director of Business Development - Autonomous Technology, First Transit</i> <i>Moderator: NEPTA BOD member John Savage, General Manager, First Transit</i>	<i>Patriots</i>
9:00 am – 10:30 am	Take This Job and Love It George Bernard Shaw said, "A master in the art of living knows no sharp distinction between their work and their play, their labor and their leisure, their mind and their body, their education and their recreation . . . They simply pursue their vision of excellence through whatever they are doing and leave others to determine whether they are working or playing." Because we manufacture ourselves through our work, each time we make a choice on the job, we shape our identities, our feelings about who we are, our sense of self-worth, and our relationships with others. This program is about discovering the hidden truths about our life and how we can move from simply surviving our work to mastering the art of living through our work. Presented by Martha Bryan, Bryan & Bryan Associates	<i>Rhode Island</i>

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	Breakout Sessions Wednesday, June 26 continue
9:00 am – 10:30 am	<p>Workforce Development Issues <i>Narragansett</i></p> <p>This session will explore the issues surrounding the need for new technical and service repair talent, and the challenges faced from a growing shortage of qualified technicians. Takeaways will include a comprehensive knowledge of the current situation, how we got here, what we need to know to address this issue and what resources are available to help find the talent we need to ensure our ongoing success. You will receive valuable tips and information on what is being done to address the technician shortage, and how you can find the talent you need today.</p> <p><i>Panel:</i> <i>Trish Serratore, Senior VP Communications Automotive Service Excellence – ASE</i> <i>Marty Burke, General Manager, SouthCoast Transit Management, Inc.</i> <i>Joe Monti, Superintendent of Maintenance, Rhode Island Public Transit Authority (RIPTA)</i> <i>Howard Pransky, Chief Officer Mechanical-Bus, Massachusetts Bay Transportation Authority</i> <i>Gary Roberts, Maintenance Manager, Greater Attleboro Taunton Regional Transit Authority</i> <i>Cole Pouliot, General Manager, CT Transit</i></p>
9:00 am – 10:30 am #9177201 APA CM 1.50	<p>Harness the Power of Leadership: Lessons in Team Building, Trust, Management and Communication <i>Tiverton</i></p> <p>Have you ever wondered how a Leader Dog knows whether a traffic light is red or green? Have you ever considered how a dog can decipher a McDonald's from a Burger King? Or how these amazing guides know the difference between Terminal 1 and Terminal 3 at Chicago O'Hare Airport? Harness the Power of Leadership will teach you and other professionals working in the business community foundational principles in leadership, management, communication, and teambuilding. The tools presented are based on training techniques Leader Dogs for the Blind has been using for 80 years as part of their mission to empower people who are blind or visually impaired to lead successful and independent lives.</p> <p>The communication procedures a Leader Dog team uses to successfully cross busy intersections, find restaurants, and navigate bustling airports, are the same techniques used by efficient and prosperous teams in the corporate environment. As the session progresses, you will see just how relevant these techniques are in your workplace and will learn how you too can successfully implement them in your daily lives as you advance in your career.</p> <p><u>Presented by David Bann and Richard "Buss" Brauer, Leader Dogs for the Blind</u></p>
10:30 am – 11:00 am	Transition Break
10:00 am – 11:30 am	Coffee/tea will be available in the <i>Plaza Foyer</i> / additional seating available in the <i>Rotunda</i>
	Breakout Sessions Wednesday, June 26 continue
11:00 am – 12:30 pm	<p>Voluntary Outreach Programs for Public Transportation Stakeholders - TSA <i>Patriots</i></p> <p><i>BASE and other outreach programs as part of a security partnership evolution.</i> With all of the new safety and security requirements implemented and coming soon, join partners from the TSA to learn about the Risk Based Assessment and Outreach programs available to transit providers. This session will cover several training and exercise opportunities that are available at no cost to the transit provider that can help you evaluate your state of readiness and identify strategic areas of training and capital investment based on the unique characteristics of each transit system. Dave Laferriere, Manchester Transit Authority (MTA) Assistant Director will present on safety issues and how his small urban transit system was able to participate and what benefits they derived from these offerings. Presented by Kal Talukdar, Ryan Whitehead, Chris Morrison, TSA/Dave Laferriere, MTA</p>
11:00 am – 12:30 pm	<p>Interviewing & Selection Based on "More than a Gut Feeling" <i>Rhode Island</i></p> <p>The most important personnel decision a manager makes is the selection of the right new employee. Yet often the decision is made in haste and without a clear idea of what makes an applicant the best candidate for the job. This program provides a step - by - step approach for determining what constitutes the best candidate for the position, what questions to ask the applicants and how to evaluate the applicants' answers so that the best person is selected.</p> <p><i>Presented by Martha Bryan, Bryan & Bryan</i> attachment 1 attachment 2</p>

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<p>11:00 am – 12:30 pm</p>	<p style="text-align: right;"><i>Narragansett</i></p> <p>Industry Update Micro-Learning The 10-minute presentations will focus on a primary learning objective about their product(s), service(s) and industry trends/updates.</p> <p>11:00 am, ProAir – ACT ProAir - ACT is an HVAC manufacturer for the automotive market. We have products that can cover ever need from preheating vehicles to climate control in any environment. Our industry leading Service Support team is available around the clock to support our customers after the sale. Given the opportunity, we would like to earn your business and prove that we are your partner regarding your HVAC requirements. <i>John Lucas, Sales Manager</i></p> <p>11:15 am Q'Straint Product history timeline, various product options for different modes of transit, review of available training options. <i>Joe Boyko, Northeast Regional Manager</i></p> <p>11:30 am, Gerflor USA TARABUS by Gerflor is the world leading non-slip transit flooring, dedicated to bus and coach applications. Along with trends and original designs, Gerflor has developed solutions to help bus and coach manufacturers improve their working environments, including self-adhesive flooring and lightweight flooring that is the lightest on the market and keeps the same thickness as well as offering the best durability in the industry by having a 100% pure PVC wear layer. <i>Larry Mabery, Regional Sales Manager</i></p> <p>11:45 am BAE Through the industry's most popular and diverse electric drive and power management product lines, BAE Systems is helping transit operators electrify their bus fleet on their path towards zero emissions. Come learn how BAE Systems can help you to Get to Zero no matter where your fleet is today. <i>John Hroncich, Regional Sales Manager, BAE Systems</i></p> <p>12:00 pm DoubleMap <i>Brandon Leonhard</i></p> <p>12:45 pm ViriCiti The power and value of smart charging your electric buses <i>Leah Esposito, Sales Development, ViriCiti</i> <i>Moderator: NEPTA President Mike Whitten, Executive Director, Manchester Transit Authority</i></p>
<p>11:00 am – 12:30 pm #9177204 APA CM 1.50</p>	<p style="text-align: right;"><i>Tiverton</i></p> <p>Connecting Communities – Overcoming the First and Last Mile The first and last miles present many opportunities for transit agencies to bridge the gap between stepping on the bus and reaching the front door. With the incorporation of new technologies and emerging modes of transportation, transit agencies can position themselves as complete mobility purveyors, creating connections between multiple modes and services. This panel will provide varied perspectives including those from a regional planning commission, technology provider, and consulting firm. Attendees will learn about cloud-based technologies, e-scooters, bike share programs and how agencies and communities can prepare for their arrival. <i>Panel</i> Nate Miller, Southern New Hampshire Planning Commission Pepper Harward, President, Routematch Kyle James, Senior Planner, Alta Planning + Design, Inc Scott Mullen, Director of Expansion, Lime <i>Moderator: NEPTA BOD member, Camille Pattison, Transportation Manager, Nashua Transit System</i></p>
<p>11:00 am – 12:30 pm</p>	<p style="text-align: right;"><i>Newport</i></p> <p>Marijuana in Transportation Rapidly changing state and local laws are colliding with federal prohibitions against marijuana. What are the risks for transit employers and how can they be effectively addressed? This presentation will provide an analysis of the current landscape and the factors that are creating policy conflicts. It will</p>

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	also offer clear steps which will allow transit employers to navigate these complexities that threaten diligently built safety programs. <i>Presented by George Gilpatrick, Cahill Swift</i>	
12:45 pm – 1:45 pm	Buffet Lunch	<i>Atrium</i>
After lunch	Breakout Sessions continue Transportation Expo Opens	
2:00 pm – 3:30 pm	Breakout Sessions Wednesday, June 26 continue	
2:00 pm – 3:30 pm #9177207 APA CM 1.50	Placemaking – Arts in Transit Centers To be more innovative, you must be more open to change and risk. This may be the biggest challenge for public transit agencies. Because mistakes are not only embarrassing, but are potentially dangerous, public transit agencies are so focused on order and efficiency that they can create too many barriers around new ideas. Artistic professionals -- people who have the courage to surface their creativity -- are more open to change and tolerant of risk. How can artistic professionals and artistic methods help transit agencies become more innovative? Participants in this workshop will learn how to assess the barriers to innovation in their agencies, and how a number of small, but strategic steps can lead to the conditions that allow good new ideas to flourish. <i>Presented by Leonardo Vazquez, AICP/PP. Executive Director, National Consortium for Creative Placemaking</i>	<i>Ocean</i>
2:00 pm – 3:00 pm CANCELLED	American Red Cross Adult CPR, First Aid and AED Blended Training NEPTA regrets due to low registration, this class has been cancelled. We apologize for the inconvenience.	
2:00 pm – 3:30 pm #9177209 APA CM 1.50	Smart Transit Design: Making the most of Big Data Designing successful transit requires a careful balance of numerous variables – understanding what data is valuable, collecting rich datasets and then understanding how to apply the learnings to improve processes whether it’s planning, operations, or outreach. <i>Presented by Isaac Shapiro, Remix</i>	<i>Bristol B</i>
2:00 pm – 3:30 pm	Marijuana in Transportation Rapidly changing state and local laws are colliding with federal prohibitions against marijuana. What are the risks for transit employers and how can they be effectively addressed? This presentation will provide an analysis of the current landscape and the factors that are creating policy conflicts. It will also offer clear steps which will allow transit employers to navigate these complexities that threaten diligently built safety programs. <i>Presented by George Gilpatrick, Cahill Swift</i>	<i>Newport</i>
	Conclusion of Breakout Sessions Wednesday, June 26 / Enjoy the Expo!	
1:30 pm – 6:00 pm	Transportation Expo	Vendor Display Area Grand Ballroom, Foyer, Outdoor Vehicle Area
3:00 pm – 4:00 pm	Afternoon Break featuring Del’s Lemonade	Outdoor Vendor Vehicle Display Area (weather permitting)
5:00 pm – 6:00 pm	Social reception	Indoor Vendor Display Area Grand Ballroom, Foyer
Dinner on your own	Hotel shuttle service will be available within a two-mile radius of the hotel. Area information	

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Thursday, June 27, 2019

Location: Crowne Plaza Hotel, Warwick, Rhode Island

8:00 am – 2:00 pm	Registration Open	<i>Grand Ballroom Registration Area (Grand Foyer)</i>
8:00 am – 9:00 am	Continental Breakfast	<i>Grand Ballroom Foyer</i>
9:15 am – 10:30 am	Plenary Session with FTA, Region I Peter Butler, Acting Regional Administrator Matthew Keamy, Director-Office of Program Management and Oversight Kristin Wood, Director-Planning and Program Development	<i>Salon I, II, III</i>
10:00 am – 11:30 am	Coffee/tea will be available in the <i>Grand Ballroom Foyer</i>	
10:45 am – 12:15 pm	Breakout Sessions Thursday, June 27	
10:45 am – 12:15 pm	Public Transportation Safety and Asset Management in Performance-based Planning and Programming <i>Dwayne Weeks, Director, Office of Planning, FTA Headquarters</i> will be presenting on the requirements and framework of Performance Based Planning as they relate to Transit Asset Management (TAM) and the Safety Management rule.	<i>Salon IV</i>
10:45 am – 12:15 pm	Harassment Prevention (session is 3-hours and will continue at 2:00 pm) This session is designed to assist transit supervisors and managers in maintaining a safe and respectful work environment by recognizing and responding to potential harassment issues. This course will provide participants with the knowledge and skills to explain the supervisor's role and responsibilities regarding compliance with the transit organizations Harassment Policy; recognize and prevent harassment in the transit workplace; respond to and report potential harassment issues; and receive complaints of potential harassment and handle requests for confidentiality. <i>Presented by Rich Foerch, National Transit Institute</i>	<i>Salon V</i>
10:45 am – 12:15 pm	Effective Conflict Management in the Workplace Conflicts are part of everyday life both personally and professionally. This session will provide techniques to identify conflict and conversation styles, investigate the blind spots and triggers, provide tools to engage in conflict rather than trying to avoid it. <i>Presented by Brian Miller, Conflict Consulting</i>	<i>Patriots</i>
10:45 am – 12:15 pm	The Changing Face of America: What you need to know As a transit agency, you are required to adhere to many rules and regulations, most of which you learn "on the fly" as you operate your transit system on a day-to-day basis. This workshop will guide you through the critical responsibilities you face related to Civil Rights, Title VI, and ADA regulations, give you opportunities to assess your own individual agency, and look at best practices for policy development. You will be given access to additional resources, and there will be time for questions and answers specific to situations you may have faced. <i>Presented by Carol Wright, Co-Director of the National Aging and Disability Transportation Center and Assistant Vice-President of Transportation and Mobility, Easter Seals</i>	<i>Ocean</i>
	Sessions continue next page	

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<p>10:45 am – 12:15 pm</p>	<p>Leveraging Partnerships to Boost Ridership <i>Narragansett</i></p> <p>In a time of declining bus ridership nationwide, not all agencies are experiencing this trend; several initiatives are currently underway across New England that support and encourage more bus ridership. Come hear how the Greater Portland Transit District, aka METRO, has experienced recent growth in their ridership and is expanding their system by working with local municipal, institutional and other partners. ShuttleBus Zoom will discuss the success of their “Transit Angel” initiative – leveraging local business donations to enable disadvantaged community members obtain free transit passes, and Advance Transit will present how they have managed to combine various great partnerships and obtain sufficient funding to eliminate fares.</p> <p><i>Panel:</i> <i>Greg Jordan, General Manager/CEO, Greater Portland Transit District</i> Van Chesnut, Executive Director, Advance Transit <i>Perian Carpenter, Mobility Manager, Biddeford-Saco-Old Orchard Transit</i> <i>Moderator: NEPTA BOD member Sandra Clarey, Project Manager, McMahon Associates, Inc.</i></p>
<p>12:30 pm – 1:45 pm #9177210 APA CM 1</p>	<p>Lunch with keynote speaker Hendrik “Rik” Opstelten, Program Analyst, Office of Innovation and Research, USDOT – Federal Transit Administration, Washington, DC <i>Salon I, II, III</i></p> <p>Panelists will present on the future of transit-best practices, how to innovate through performance-based planning and how NTD reporting is adapting to a more flexible use of assets.</p> <p><i>Dwayne Weeks, Director, Office of Planning, Federal Transit Administration, Washington, DC</i> <i>Maggie Schilling, Transportation Data Analyst, Office of Budget and Policy, USDOT, Federal Transit Administration, Washington, DC</i> <i>Peter S. Butler, Acting Regional Administrator, Federal Transit Administration, Region 1</i></p> <p>→Help prepare for FTA Family Feud, please fill out this survey >> FTA Family Feud Link Survey</p>
<p>2:00 pm – 3:30 pm</p>	<p>Breakout Sessions Thursday, June 27 continue</p>
<p>2:00 pm – 3:30 pm</p>	<p>National Transit Database “NTD” <i>Salon IV</i></p> <p>Maggie Schilling, Transportation Data Analyst, Office of Budget and Policy, USDOT, Federal Transit Administration, Washington, DC will be presenting on recent updates to NTD making it more flexible to accommodate grantees variable use of their assets, the NTD reporting requirements of TAM and ideas on how to increase apportionments through NTD reporting.</p>
<p>2:00 pm – 3:30 pm</p>	<p>Harassment Prevention session continues <i>Salon V</i></p> <p>Continuation of 3-hour session</p>
<p>2:00 pm – 3:30 pm</p>	<p>Negotiations and Mediation for the Workplace and for the Real-World <i>Patriots</i></p> <p>Are you a problem solver at work and at home? Is this always received well? Do you know how to really listen without just using the time to think about what you are going to say next? We all have these natural tendencies which prevent effective communication. It is only magnified when dealing with someone who is hostile or not an ally. Would you like to learn skills that enhance your ability to work with all types of people? Learn how to manage a conversation by listening more than talking; learn to think like a mediator and separate emotion from facts; learn what is behind strong emotions; learn what the term BATNA is, experience ways to frame a problem, and understand what is the difference between a position and an interest?</p> <p>Presented by Brian Miller, Conflict Consulting</p>
<p>2:00 pm – 3:30 pm #9177201 APA CM 1.50</p>	<p>Harness the Power of Leadership: Lessons in Team Building, Trust, Management and Communication. <i>Ocean</i></p> <p>Have you ever wondered how a Leader Dog knows whether a traffic light is red or green? Have you ever considered how a dog can decipher a McDonald’s from a Burger King? Or how these amazing guides know the difference between Terminal 1 and Terminal 3 at Chicago O’Hare Airport? Harness the Power of Leadership will teach you and other professionals working in the business community foundational principles in leadership, management, communication, and teambuilding. The tools presented are based on training techniques Leader Dogs for the Blind has been using for 80 years as part of their mission to empower people who are blind or visually impaired to lead successful and independent lives.</p>

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	<p>The communication procedures a Leader Dog team uses to successfully cross busy intersections, find restaurants, and navigate bustling airports, are the same techniques used by efficient and prosperous teams in the corporate environment. As the session progresses, you will see just how relevant these techniques are in your workplace and will learn how you too can successfully implement them in your daily lives as you advance in your career.</p> <p><i>Presented by David Bann and Richard "Buss" Brauer, Leader Dogs for the Blind</i></p>
<p>2:00 pm – 3:30 pm</p>	<p>Electric Vehicles Update Panel <i>Narragansett</i></p> <p>Style, comfort and sustainability are considered more than battery longevity, vehicle range, charging stations and purchase power. Let's take a deeper look into the components of operating electric vehicles. This session will discuss panelists' perspectives into the future and issues all EV manufacturers face integrating their products into the regional transit fleet.</p> <p><i>Representatives:</i> <i>BYD, Gillig, New Flyer, Proterra, Volvo</i></p> <p><i>Moderator: Past NEPTA President, David Lee, Area Vice President, First Transit</i></p>
<p>Event Concludes</p>	<p>Post event updates, including attendee list, will be available at www.nepta.org</p>

NorthEast Passenger Transportation Association • PO Box 438 • Foxboro, MA 02035

Event immediate attention email: membership@nepta.org / p: 800-NEPTA01 (637-8201)

Contact: Carol A. Tally, NEPTA Executive Director

Updated event links are available at www.nepta.org /NEPTA reserves the right to make necessary event changes.

[Meet our Presenters](#)

Cocktail Reception Whether joining us from the golf course, or from the hotel, join us at the [NYLO Providence Warwick Hotel, Tapestry Collection by Hilton](#) located on the Pawtuxet River in Warwick for cocktails and snacks. *NYLO is only a few miles away from the Crowne Plaza.

Tuesday evening Shuttle service to NYLO

- 5:45 pm: Shuttle from the Crowne Plaza Hotel to NYLO
- 6:15 pm: Shuttle from the Crowne Plaza Hotel to NYLO
- 6:45 pm: Last shuttle from the Crowne Plaza Hotel to NYLO

Returning to the Crowne Plaza Hotel

- 7:00 pm: Shuttle from NYLO to the Crowne Plaza Hotel
- 7:20 pm: Shuttle from NYLO to the Crowne Plaza Hotel
- 7:40 pm: Shuttle from NYLO to the Crowne Plaza Hotel
- 8:00 pm: Last shuttle from NYLO to the Crowne Plaza Hotel

*If your schedule conflicts with these times, ask at NYLO's front desk if their shuttle is available.

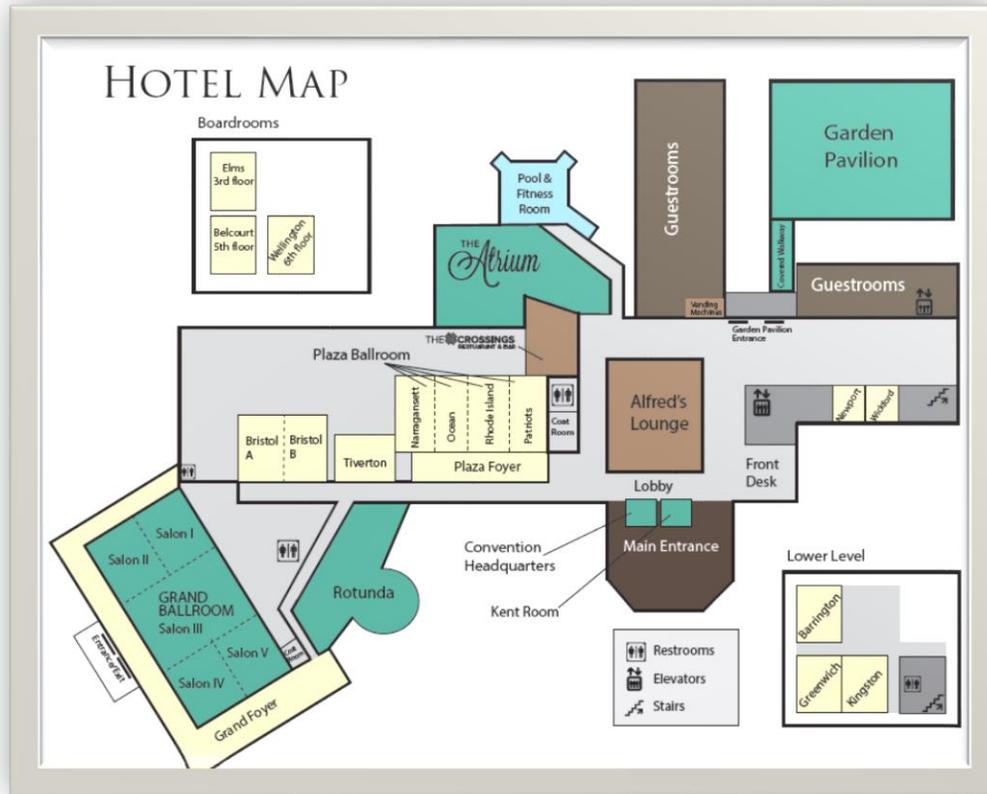
Vendors: Access agenda which includes vendor set up information here >> www.nepta.org home page – EXPO section

Golfers: Access agenda which includes golf registration information here >> www.nepta.org home page – GOLF section

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Crowne Plaza
Hotel Map
801 Greenwich
Avenue
Warwick, RI



Scholarship Award Program Applications (available August 1 at www.nepta.org)

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Final Agenda 06252019